



100% Warranty

MSE warrants our compatible imaging supplies to be free from defects in both material and workmanship. At our option, MSE will replace the item and/or refund the full purchase price of any item found to be unsatisfactory, for any reason, by our customer.

All MSE products with a production date of January 1, 2007 or later have a full, two-year warranty beginning the date of manufacture. Additionally, all MSE Brand toner cartridges are covered for an extra year, bringing them up to a full, three-year warranty from the date of manufacture.

In addition, we further warrant that our products will not cause damage, deterioration or abnormal wear in any compatible machine for which it was originally designed. This warranty covers all equipment used within the manufacturer's specifications and does not include acts of God or nature.

If a defect in any MSE product is found to be the sole cause of damage to any equipment, MSE will reimburse the customer for a complete repair. This warranty is dependent upon the customer providing MSE with satisfactory evidence that the damage was due to a defect in an MSE product. All claims must be accompanied with an invoice from the authorized service company that performed the repair. The invoice must clearly indicate the specifics of the repair along with contact information of the field service technician that was dispatched.

Return of the defective product is required and must be clearly marked with an official MSE issued RMA on the outside of the package. Any sign of tampering with the product by non-MSE personnel will void this warranty.

MSE's liability shall be limited to repair, replacement or reimbursement as stated above. This warranty is exclusive and in lieu of any and all other warranties, express or implied.



Corporate Headquarters

8201 Woodley Avenue
Van Nuys, CA 91406 USA
Tel: 818.407.7500
Fax: 818.407.7575
Toll Free: 800.673.4968
E-mail: info@mse.com

East Coast

301 National Road, Ste. 400
Exton, PA 19341 USA
Tel: 610.594.8600
Fax: 610.594.8030
Toll Free: 800.418.4968
E-mail: info@mse.com

Canada

7075 Edwards Blvd., Unit 2
Mississauga, Ontario, Canada, L5S 1Z2
Tel: 905.565.6518
Fax: 905.565.7063
Toll Free: 888.561.4541
E-mail: info@msecanada.com

Europe

Landbouwweg 27
3899 BB Zeewolde
The Netherlands
Tel: +31.36.522.2601
Fax: +31.36.522.6875
E-mail: info@mse-europe.com

[www.mse.com]